



MOBILE USER GUIDE

Recharge minutes anywhere, anytime

- Online: Go to www.rechargeminutes.com or
- Dial **191** from your phone or
- From a landline or payphone dial the toll-free number of the country you are calling from and follow the voice prompts:

Australia	1-800-795-252	Ireland	1-800-932-275
Austria	0800-677-750	Italy	800-987-324
Canada	1-888-513-8804	Netherlands	0800-023-3597
France	0805-113-721	Spain	800-098-936
Germany	0800-000-6484	United Kingdom	0800-376-2370
Greece	00800-127-115	United States	1-888-513-8804

Making a Call in Europe or the Rest of the World^Φ

- Step 1.** Turn your phone on and when prompted for the PIN, enter 1 followed by the 4-digit PIN and press OK.
- Step 2.** Dial the country code (1 for the US & Canada, 44 for the UK, 61 for Australia), area code and phone number.
Example: To call (213) 337-5555 to the US you need to dial **12133375555**
- Step 3.** Press the call key and please wait. Ignore any messages shown on your screen. You will be disconnected for 10 to 30 seconds, and then your phone will call back.[^]
- Step 4.** Answer the call normally. Your call will be connected after a few seconds.

^Φ Your Global +44 service is automatically activated for you.
[^] If the call back does not happen, please refer to the Handy Hints on the back.

Easy Dial Numbers

- 121** - Voicemail*
- 187** - Account Balance
- 154** - Customer Service*
- 191** - Recharge Minutes
- 870** - Activate US Service
- 171** - Enable Auto Recharge
- 466** - Enable Automatic Travel Journal Mapping
- 469** - Disable Automatic Travel Journal Mapping
- 888** - Create an Entry in your Online Travel Journal*
- 8555** - Create a Public Entry in your Online Travel Journal*

*A per minute rate may apply from some countries.

Making a Call in the United States or Canada

- Step 1.** Activate US Calling (if you haven't already done so) in one of four ways:
- Visit www.rechargeminutes.com and follow the prompts.
 - Dial the following toll free number of the country you are in (using a landline or payphone), and follow the voice prompts:

US & Canada:	1-888-513-8804
UK:	0800-376-2370
Australia:	1800-795-252
Germany:	0800-000-6484
 - Speak with our 24/7 Customer Service by dialing one of the above toll free numbers.

(Step 1. cont.)

- If outside the United States or Canada (and about to enter the United States or Canada), dial the Easy Dial number 870.
- Step 2.** In the US or Canada turn your phone on and when prompted for the PIN, enter 2 followed by the 4-digit PIN and press OK.
- Step 3.** Dial the country code (1 for the US & Canada, 44 for the UK, 61 for Australia), area code and phone number.
Example: To call (213) 337-5555 in the US you need to dial **12133375555**
- Step 4.** Press the call key. The call will be connected normally.
- Please Note:** You do not need to activate US Calling to receive calls and text messages on your +1 number.

Handy Hints

- When calling to or within a country always dial the country code (i.e. 1 for the US & Canada, 44 for the UK, 61 for Australia).
 - If you are trying to make a call outside the United States & Canada, and the call back does not occur or if you hear a message saying the call cannot be completed, please do the following:
 - Dial ***126*** followed by the country code (1 for the United States), area code and phone number, followed by **#**
 - Example:** To call (213) 337-5555 to the US you need to dial ***126*12133375555#**
 - In the case of emergencies (Ambulance, Fire or Police) dial 112 to be connected to the local emergency services.
- For more Handy Hints, please visit www.rechargeminutes.com, sign in and click on My Service (under My Account).

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Online Travel Journal

You will receive a free online automatically updated record of your trip.



To create your own entries and customize your Travel Journal whilst you are traveling:

- Compose a text message and send it to the Easy Dial number **888**.
- Take a photo with your phone and send it via email to your Travel Journal email address. Set this up online.
- Take a photo with your phone and send it via MMS to **888**.
- Dial **888**, follow the prompts and leave a voice recording.[§]

Alternatively sign in online when you get home or while traveling, and customize your Travel Journal using our user friendly web tools.

[§] Available from July.